

## EU Alert report

## 1. Alert origin &amp; status

Reference	EULA-8/2019
Status	CONFIRMED
Version	1
Alerting Country:	United Kingdom
Competent Authority:	DEFRA

## 2. Alerted Countries

Country	Competent Authority	Coordinator?	Scope
Denmark	The Danish Veterinary and Food Administration	Yes	National
Denmark	The Danish AgriFish Agency	Yes	National
Finland	EVIRA	No	National
Finland	Aland Islands	No	National
Germany	Bundesministerium für Ernährung Landwirtschaft	No	National
Germany	HAMBURG	No	Regional
Greece	MINISTRY OF RECONSTRUCTION OF PRODUCTION, ENVIRONMENT AND ENERGY	Yes	National
Hungary	Nemzeti Élelmiszerlánc-biztonsági Hivatal (National Food Chain Safety Office)	Yes	National
Ireland	DEPARTMENT OF AGRICULTURE, FOOD AND THE MARINE	Yes	National
Sweden	NATIONAL FOOD AGENCY	No	National
United Kingdom	DEFRA	Yes	National
Italy	REGIONE ABRUZZO	No	National
Italy	REGIONE BASILICATA	No	National
Estonia	MINISTRY OF RURAL AFFAIRS	No	National
Iceland	MAST	No	National
Germany	BLE	No	National
Germany	BREMEN	No	Regional
Germany	SCHLESWIG-HOLSTEIN	No	Regional
Germany	Baden-Württemberg	No	Regional
Germany	BAYERN	No	Regional
Germany	BERLIN/BRANDENBURG	No	Regional
Germany	Mecklenburg-Vorpommern	No	Regional
Germany	Niedersachsen	No	Regional
Germany	NORDRHEIN-WESTFALEN	No	Regional
Germany	RHEINLAND-PFALZ	No	Regional
Germany	SAARLAND	No	Regional
Germany	SACHSEN-ANHALT	No	Regional
Bulgaria	MINISTRY OF AGRICULTURE AND FOOD	No	National
Germany	SACHSEN	No	Regional
Germany	THÜRINGEN	No	Regional
Poland	MINISTRY OF AGRICULTURE AND RURAL DEVELOPMENT	No	National
Italy	Ministero delle Politiche Agricole Alimentari, Forestali e del Turismo	No	National
France	DGCCRF	No	National
France	INAO	No	National
France	MINISTRY OF AGRICULTURE	No	National
Germany	Hessen	No	Regional
Bulgaria	BULGARIAN FOOD SAFETY AGENCY	No	National
Czech Republic	MINISTRY OF AGRICULTURE	No	National
Croatia	MINISTRY OF AGRICULTURE	No	National
Cyprus	MINISTRY OF AGRICULTURE	Yes	National
Italy	REGIONE CALABRIA	No	National
Austria	BMASGK	No	National
Austria	BURGENLAND	No	National
Austria	KÄRNTEN	No	National
Austria	KÄRNTEN	No	National
Austria	Niederösterreich	No	National
Austria	Oberösterreich	No	National
Austria	SALZBURG	No	National
Austria	STEIERMARK	No	National
Austria	TIROL	No	National
Austria	VORARLBERG	No	National
Austria	WIEN	No	National
Italy	REGIONE CAMPANIA	No	National
Italy	REGIONE EMILIA ROMAGNA	No	National
Italy	REGIONE FRIULI VENEZIA GIULIA	No	National

Italy	REGIONE LAZIO	No	National
Italy	REGIONE LIGURIA	No	National
Italy	REGIONE LOMBARDIA	No	National
Italy	REGIONE MARCHE	No	National
Italy	REGIONE MOLISE	No	National
Italy	REGIONE PIEMONTE	No	National
Italy	P.A. di BOLZANO	No	National
Italy	P.A. di TRENTO	No	National
Italy	REGIONE PUGLIA	No	National
Italy	REGIONE SARDEGNA	No	National
Italy	REGIONE SICILIA	No	National
Italy	REGIONE TOSCANA	No	National
Italy	REGIONE UMBRIA	No	National
Italy	REGIONE VALLE D'AOSTA	No	National
Italy	REGIONE VENETO	No	National
Latvia	FOOD AND VETINARY SERVICE	Yes	National
Lithuania	Ministry of Agriculture of the Republic of Lithuania	Yes	National
Luxembourg	Administration des Services Techniques de l'Agriculture Service de la Protection des végétaux	Yes	National
Malta	Agricultural Directorate Ministry for Sustainable Development, the Environment and Climate Change	Yes	National
Netherlands	MINISTRY OF ECONOMIC AFFAIRS	Yes	National
Portugal	CENTRAL COMPETENT AUTHORITY	Yes	National
Romania	Ministry of Agriculture and Rural Development	Yes	National
Slovenia	MINISTRY OF AGRICULTURE, FORESTRY AND FOOD	Yes	National
Slovakia	Central Controlling and Testing Institute in Agriculture (CCTIA)	Yes	National
Spain	Ministerio de Medio Ambiente y Medio Rural y Marino	No	National
Spain	ANDALUCIA	No	National
Spain	AGAGON	No	National
Spain	PRINCIPADO DE ASTURIAS	No	National
Spain	ISLAS BALEARES	No	National
Spain	ISLAS CANARIAS	No	National
Spain	CANTABRIA	No	National
Spain	CASTILLA-LA MANCHA	No	National
Spain	CASTILLA Y LEÓN	No	National
Spain	Cataluña	No	National
Spain	EXTREMADURA	No	National
Spain	GALICIA	No	National
Spain	LA RIOJA	No	National
Spain	COMUNIDAD DE MADRID	No	National
Spain	Región de Murcia	No	National
Spain	Comunidad Foral de Navarra	No	National
Spain	País Vasco	No	National
Spain	Comunidad Valenciana	No	National
Sweden	SWEDISH BOARD OF AGRICULTURE	No	National

### 3. Irregularity, infringement, fraud, other issue and suspicion thereof (hereinafter "irregularity")

Title:	FAKE CERTIFICATE
Description:	Fake certificate being used by Taiwanese Spa "Feiliya"
Seriousness assessment:	Serious - fraudulent use of Organic certificate
Actors already informed:	Taiwan's Council of Agriculture
<b>Detection Context</b>	
Date:	05/09/2019
Place:	Feiliya Spa in Taiwan
Person/body detecting the irregularity:	Customer
EU legislation at stake (reference(s)):	

**4. Product traceability****Description**

Name: Essential oil

Brand / trade name: Spa's own

Other aspects:

**Consignment**

Consignment / lot / delivery number:

Country of origin:

Total net / gross weight, volume:

Other information:

**Supply chain**

Operator	Type	Contact Details	Control body/authority (with contact details)
Feiliya (Spa)		<a href="https://reurl.cc/NDaGQ">https://reurl.cc/NDaGQ</a>	

**5. Measure, sanctions, market effect****Other measures**

Description: Essential oils not supplied by UK operator. Contacted Taiwan's Council of Agriculture.

## 6. Other information

### Email from Customer:

Please allow me to introduce myself. My name is Danny, and I just talked to you on the phone. My wife purchased one essential oil bottle at a spa shop in Taiwan, which is very expensive, and they say because the oil is organic and special. I just want to make sure the essential oil is worthy. It will be grateful if you can help me clarify my doubts. Below are my questions.

1. Is the attached Certification of Registration authentic?
2. Has your company ever sold essential oils to a Taiwanese company called Feiliya? The spa shop says they import your essential oils, but I don't find any information about your company in the product's label. In their explanation, they use your material and put in their own bottle/name. They just show us this certificate.
3. Do your organic essential oils cover the regions from Italy, Spain, Somalia, Morocco, South Africa, Australia, India, Nepal, America, Portugal, and Egypt? They brag that their essential oils are from all of the world. For example, this is an organic grape fruit oil from America (<https://reurl.cc/NDaGQ>) I am very confusing because I thought organic is difficult to produce or harvest. Sorry for the inconvenience caused and your kind help at the same time.

## 7. Files

File [size]

S\_31236131.jpg [179470 bytes]